



Collections Specialist

Westloop | Manhattan, KS

Schedule: Full-Time

Reports to: EVP, Director of Lending

Join our team in Manhattan as a Collections Specialist! The Collections Specialist is responsible for the day-to-day management and collection of past-due consumer and commercial loan accounts. This position focuses on early-stage through advanced delinquency, borrower outreach, documentation, and coordination with Loan Officers, Government Finance Originators, Credit Risk, and Legal Counsel to ensure timely resolution of delinquent accounts and compliance with Bank policies and applicable regulations.

We're looking for someone with two to five years of experience in bank collections, loan servicing, consumer lending support, or credit administration and has working knowledge of loan servicing systems. As part of the job responsibilities, the Collections Specialist will often have difficult conversations with borrowers and will also work closely with other departments within the Bank, so the ability to communicate professionally is essential. In addition, candidates should be able to follow established procedures and escalation paths, be detail-oriented, and have strong organizational skills.

As a family owned community bank, KS StateBank has been the bank of choice for many in Kansas for over 55 years largely because of the quality customer service provided by our employees. Across all departments, our employees are focused on creating positive experiences for our clients by providing incomparable knowledge, outstanding solutions, and exemplary service. Our focus isn't just on our clients; at KS StateBank, we also strive to achieve mutual investment in our employees for long-term organizational and personal success.

Wages start at \$50,000 to \$70,000 per year based on experience.

Employee benefits include 401k, health, dental and vision insurance and paid time off.

If this position sounds like a good fit for you,
visit ksstate.bank/careers to view the full job description and apply.

We look forward to meeting you!