



IT Help Desk Specialist

Westloop | Manhattan, KS

Schedule: Full-Time

Reports to: SVP, Information Technology Systems

Join our Information Technology team in Manhattan as an Help Desk Specialist! As a Help Desk Specialist with our Information Technology Department you will work in a customer service oriented environment and will be responsible for providing technical support to users in an efficient and accurate manner. This position will answer questions and resolve technical problems within assigned topical or functional areas in person, by telephone, remotely or electronically. This position reports to the IT Director.

Ideal candidates will have an associate degree in Computer Science or Information Systems along with at least one or two years of industry experience, and IT help desk and/or customer service experience. Candidates should also have working knowledge of Active Directory, Windows Operating Systems and Microsoft products; certifications are preferred. You should be able to demonstrate sound analytical and decision-making abilities, efficiently prioritize and execute tasks, and effectively work with people in a wide range of positions and levels

As a family owned community bank, KS StateBank has been the bank of choice for many in Kansas for over 55 year largely because of the quality customer service provided by our employees. Across all departments, our employees are focused on creating positive experiences for our clients by providing incomparable knowledge, outstanding solutions, and exemplary service. Our focus isn't just on our clients; at KS StateBank, we also strive to achieve mutual investment in our employees for long-term organizational and personal success.

Wages start at \$45,000 to \$55,000 per year.

Employee benefits include 401k, health, dental and vision insurance and paid time off.

If this position sounds like a good fit for you,
visit ksstate.bank/careers to view the full job description and apply.

We look forward to meeting you!