

2025 SUPERVISOR BOOT CAMP

AUGUST 19 & 20 - TOPEKA

You don't master the art of leading and managing through luck; you master it through training, experience, learning, and staying on top of best practices. As a manager or supervisor,



you must have the attitude, aptitude, skill set, confidence, persistence, and commitment to excel in this multi-tasking, challenging role. This training will help take your expertise to a new level as you learn how to collaborate and coach your employees to excel on the job.

Whether you are new or seasoned managers and supervisors, attendees find this experiential training invigorating, motivating and applicable to managing and supervising others. You will learn how to manage crucial conversations and challenging situations. You will practice a coaching approach that encourages your staff to be engaged and accountable and walk away with a toolbox for immediate use back in your workplace!

WHO SHOULD ATTEND: Anyone who is responsible for managing a team (new or seasoned) or identified as a future up and coming leader in your organization. For anyone who wants to take their leadership role to the next level. Branch Managers most definitely benefit from this training as well!



VICKI KRAAI, CEO OF INTERACTION TRAINING

Vicki Kraai, CEO of InterAction Training, brings 25+ years of community banking experience, starting as a teller at her family's rural Nebraska bank and rising to CEO. She played a key role in launching the Cabela's credit card program and is known for her engaging, hands-on training style. Vicki also teaches at State Bank Association Schools and the Graduate School of Banking in Madison, WI.

TRAINING TOPICS:

Excelling at Leading, Supervising & Coaching

- » Understanding yourself and others the art of responding to different communication styles
- » Visiting your values as a leader
- » Handling those difficult conversations with employees (including practice conversations)
- » Addressing difficult or uninspired team members
- » Setting performance and behavior standards beyond the job description
- » Implementing employee 1 to 1 meetings
- » Providing guidance in giving and receiving feedback
- » Assessing your leadership effectiveness

Building a productive team

- » Covering ideas to empower and motivate within the workplace
- » Managing the generational gaps
- » Learning the attributes of being an ideal team player
- » Understanding the importance of vulnerability and trust in building a stellar team
- » Practicing and Modeling Emotionally Intelligent Habits

Talent Management - Best Practices

- » Recruiting, hiring and interviewing
- » Training & onboarding Is this an experience or an afterthought for new hires?
- » Excelling at performance reviews

Other topics suggested by participants will also be covered throughout the session.

EDUCATION & CONFERENCES 785-232-3444 | KSBANKERS.COM

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AUGUST 19 & 20, 2025 - KBA OFFICE, TOPEKA 610 S.W. CORPORATE VIEW TOPEKA, KS 66604 785-232-3444

PROGRAM AGENDA

Day 1

Registration: 8:30 am Program: 9:00 am – 4:00 pm Lunch: 12:00 pm – 12:45 pm

<u>Day 2</u>

Program: 8:30 am – 3:00 pm Lunch: 12:00 pm – 12:45 pm



REGISTRATION INFORMATION

____ Members: \$450 per person*

___ Non-members: \$900 per person*

*Early bird registrations postmarked on or before August 12.

*A late fee of \$100 will be applied after August 12.

Fee includes two days of instruction, refreshments, lunch both days and handout material.

We understand circumstances arise requiring cancellation - if you cancel up to 3 business days before the program, your registration fee will be refunded.

If you have special dietary needs, please contact the KBA office.

If you have a disability, and request special accomodations, please contact the KBA office.

Registration for and attendance at KBA meetings and events constitutes an agreement by the registrant for KBA's use of the attendee's photograph in printed and/or digital promotional materials, publications, mobile app and social media, unless permission is revoked and received by the KBA prior to the event.

LIMITED TO 30 BANKERS.

Limited to 2 registrants per bank. We will consider more than 2 if the workshop does not sell out.

| Name: | | |
|----------------|------------------|--|
| Bank Location: | E-mail: | |
| . | | |
| Name: | | |
| | E-mail: | |
| Bank: | | |
| | Total Attending: | |
| Address: | | |
| | State: | |

Three ways to register:

- 1. Complete and mail registration form with payment.
- 2. Fax registration form, followed by mailing of payment. Please use this form as your invoice.
- 3. Register Online using a credit card at www.ksbankers.com