



Loan Client Service Associate
Kansas Farm Bureau | Manhattan, KS

Schedule: Full-Time

Reports to: VP, Loan Operations

Join our team at KS StateBank!

For over 50 years, KS StateBank has balanced home-town banking values with a respected nation-wide presence. Across all departments, our employees are focused on creating positive experiences for our clients by providing incomparable knowledge, outstanding solutions, and exemplary customer service. Our focus isn't just on our clients; at KS StateBank, we also strive to achieve mutual investment in our employees for long-term organizational and personal success.

As a Loan Client Service Associate, you will provide exceptional customer service to our commercial and consumer loan clients by inputting all new loans, renewals, and account modifications onto our core system, while monitoring and responding to questions and requests from inbound phone calls and emails. Loan Client Services also provides quality internal support to the loan teams, including: loan officers; loan production teams; and Credit Risk. Essential skills include: effectively switching between tasks; organizing and prioritizing workflow to meet deadlines; professional communication, especially via phone and email; and the curiosity and drive to find information.

People with the ability to maximize efficiency and productivity, while maintaining high standards of work enjoy working in this department. If you: strive for consistent, quality work; enjoy looking for logical answers; and have the ability to easily adapt to change, this may be the job for you.

Wages start at \$16 to 18 per hour based on experience.

Employee benefits include 401k, health, dental and vision insurance and paid time off.

If this position sounds like a good fit for you,
visit ksstate.bank/careers to view the full job description and apply.

We look forward to meeting you!