



Customer Service Representative Farm Bureau | Manhattan, KS

Schedule: Full-Time Monday through Friday 9:30 a.m. to 6 p.m. with Saturday rotation, 9 a.m. to 12 p.m.

Reports to: Client Care Manager

Join our team at KS StateBank!

As a family owned community bank, KS StateBank has been the bank of choice for many in the Manhattan community for over 50 years largely because of the quality customer service provided by our employees. From our Retail team to our Lending teams, we want people who can comfortably interact with clients, no matter how they access our banking products and services – in person, on the phone, or even online.

Customer Service Representatives focus on building quality relationships and protecting the financial security of our bank clients. As a Customer Service Representative you will receive and respond to client communications across all markets while helping to resolve questions and issues in a way that best fits the client's needs. This position provides an opportunity to learn about the banking world, while also providing a path for personal and career growth and development.

We are looking for someone who is comfortable in a call center setting while maintaining confidentiality and diplomacy in order to create a positive customer service experience. Those who enjoy working as a team will find themselves in a supportive environment. If you: strive for consistent, quality work; enjoy looking for logical answers; and have the ability to easily adapt to change, this may be the job for you. Training will be provided.

Wages start at \$16 per hour.

Employee benefits include 401k, health, dental and vision insurance and paid time off.

**If this position sounds like a good fit for you,
visit ksstate.bank/careers to view the full job description and apply.**

We look forward to meeting you!