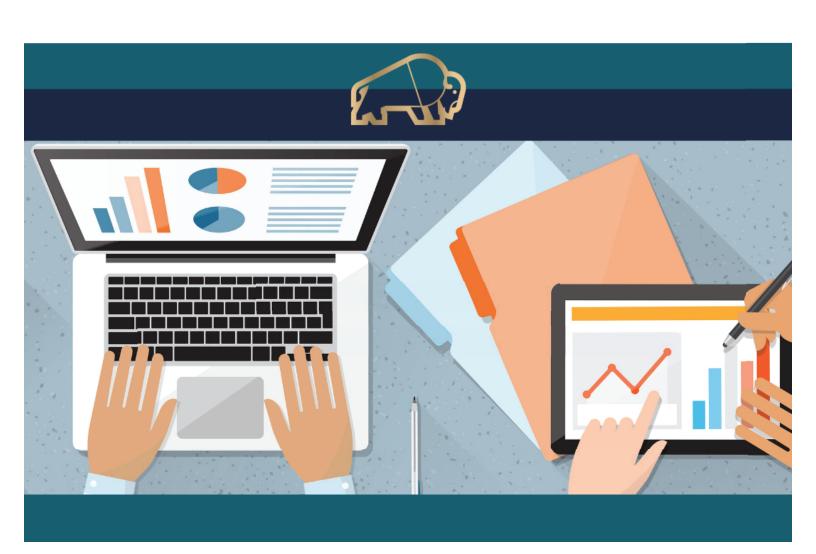# KANSAS BANKERS ASSOCIATION

2024 BANK TECHNOLOGY & OPERATIONS CONFERENCE

February 12-13, Wichita

28TH ANNUAL BANK TECHNOLOGY & OPERATIONS CONFERENCE

Monday, February 12, 2024

10:30 a.m. - 6:00 p.m.	Registration and Refreshments
11:00 a.m. - 12:00 p.m.	Bonus Session: Payments/Card Discussion Group
12:00 p.m. - 1:00 p.m.	Bonus Session: Core Vendor Discussion Groups
1:00 p.m. - 1:15 p.m.	Welcome – Julie Hower, KBA Vice Chairman
1:15 p.m. - 2:15 p.m	**FinTech Transformers: Rise of Primacy** - *Dave DeFazio – Opening General Session*

Sponsored by: RESULTS TECHNOLOGY

In the ever-transforming battle for customers/members, fintechs seek to be the new rulers of the banking universe. And the tides have turned. From 2019 to 2022, digital banks have the largest growth rates of primary relationships. Now, for the first time ever, more consumers in the Gen Y and Gen Z age groups name a digital bank as their primary institution than all of the community banks and credit unions combined! Experience live demonstrations of the banking apps that are reimagining the definition of PFI as Primary Financial Interactions, instead of Primary Financial Institution, and changing consumer attitudes and banking behaviors.

2:00 p.m. - 5:00 p.m.	Exhibitor Check-In & Set-Up
2:15 p.m. - 2:30 p.m.	Refreshment Break
2:30 p.m. - 3:15 p.m.	**Concurrent Session I**

1. Unlocking the Potential: AI in Banking - *Cal Roberson, Integris*

Explore the transformative power of AI within banking. Learn how AI-driven solutions can streamline operations and elevate customer interactions. Discover effective strategies for leveraging AI while mitigating industry-specific risks. Unleash the potential of AI in banking with us.

2. Contract Negotiation & Vendor Management - *James Davis, Cornerstone Advisors*

James will be presenting and facilitating discussion on two interrelated topics, Contract Negotiations and Vendor Management. These topics now are more key than ever with shifting components and priorities as we are involved in an increasingly complex technology ecosystem. Be prepared to discuss issues that you are facing and how to deal with them.

3. Secrets to Security in Microsoft 365 - *Kevin Nincehelser, Premier One*

Get a glimpse behind the curtain and fi nd out how security professionals tackle the massive challenge of securing digital assets in a world that runs on Microsoft 365. In this presentation, you will learn why Microsoft 365 has become the hub of the modern workplace as well as how to identify, prioritize, and implement the most critical security features Microsoft has to off er. This 45-minute session is designed to save you weeks of manual work and, most importantly, prevent your organization from becoming the next compromised victim making headlines.

3:15 p.m. - 3:30 p.m.	Refreshment Break
3:30 p.m. – 4:15 p.m.	Peer Group Meetings
4:15 p.m. - 5:00 p.m.	**Concurrent Session II**

1. Unlocking the Potential: AI in Banking- *Cal Roberson, Integris*
2. Contract Negotiation & Vendor Management - *James Davis, Cornerstone Advisors*
3. Secrets to Security in Microsoft 365 - *Kevin Nincehelser, Premier One*

5:00 p.m. - 6:30 p.m.	Reception in Showcase

Tuesday, February 13, 2024

7:45 a.m. - 8:45 a.m.	Continental Breakfast in Showcase
8:45 a.m. - 9:00 a.m.	Welcome by Mike Aylward, KBA Technology Committee Chairman
9:00 a.m. - 10:15 a.m.	**Regulatory Panel -** *Kylee Fine, OSBC; David Sanders, FDIC; AJ Steiger, FDIC; Robert Hurd, OCC; Lacey Peters, Federal Reserve Bank of Kansas City; Moderator - Mike Aylward, KBA Technology Committee Chairman*

Sponsored by: INTEGRIS

10:15 a.m. - 10:30 a.m.	Refreshment Break
10:30 a.m. - 11:30 a.m.	**Breakout Session (Not Repeated)**

1. The Top 6 Controls to Reduce Your Risk of a Cyber Incident - *Chad Knutson, SBS CyberSecurity*

Cyber attacks are CEOs #1 fear in 2022, according to PWC's annual CEO survey. If you read the news headlines regularly, one can understand why. However, a huge gap exists between most organization's cybersecurity capabilities and the fear of a data breach or ransomware. So, what should your organization do to close the gap and reduce your cyber risk? This session will discuss the Top 6 Controls your organization should be implementing to significantly reduce your risk of a cyber attack. We'll walk through some of the most probably cyber attack scenarios and demonstrate how these top controls can mitigate your cyber risk, as well as discuss some additional risk-mitigating options every organization should consider.

2. Cyber Insurance - *Travis Wong & Nino Anello*

Travis and Nino from Resilience will provide an overview of Resilience Cyber Solutions, threat landscape and claims, as well as how to be cyber resilient.

3. Creating CyberSecurity Metrics - *Brandon Gettert, Curated Cyber*

Cybersecurity metrics and key performance indicators (KPIs) effectively measure your cybersecurity program's success. Learn how to present essential cybersecurity metrics for the board to ensure that business leaders understand that money allocated to security is money well spent.

11:30 a.m. - 12:30 p.m.	Lunch in Showcase
12:30 p.m. - 1:00 p.m.	Dessert and Awarding of Exhibitor Prizes in Showcase
1:00 p.m. - 2:00 p.m.	**Assumed-Breach Testing: Why You Should Test as if a Hacker was Already in Your Network** - *Chad Knutson, SBS CyberSecurity*

On average, it takes an organization 287 days to detect and contain a data breach. Hackers today are very good at breaking into networks and staying undetected for long periods of time before executing their ultimate objectives. When a cyber incident inevitably occurs, your best bet is to assume your network is compromised and act accordingly, rather than assume you're not compromised and carry on like normal. One of the most important questions to ask yourself is: "If a hacker was in my network, would I know?" Testing your internal and external network security controls regularly is an important way to find the answer. But what happens if the Penetration Test has little or no success? Assumed-Breach Testing simulates the initial foothold an attacker might obtain, allowing for more in-depth testing and provides a unique perspective of the organization's readiness for a real-world breach. Assumed-Breach Testing helps answer the question of "what can happen if we were breached?"

2:00 p.m. - 3:00 p.m.	**The Coming Cyberspace Cold War with Russia -** *Morgan Wright, SentinelOne* **Sponsored by: SCHOOLS OF BANKING**

There's a very good reason Russia has not deployed its latest cyber weapons against Ukraine. They're saving them for the United States in what may be the beginning of a modern cold war played out in cyberspace. NATO has declared cyber to be an operational domain and subject to Article 5 in case of a "massive" cyber attack. But what does "massive" mean? Russia will play the fringes in the gray space of policy to conduct low-intensity warfare, using its tools and tactics refined against adversaries like Ukraine. The result? Unrestricted warfare against our critical infrastructures, espionage operations targeting the software supply chain, and new cyberweapons.

3:00 p.m.	Final Announcements & Adjournment

2023-2024 Bank Technology Committee

Mike Aylward	**Wendi Hinck**
Chair, Bank of Commerce, Chanute	Vice-Chair, Flint Hills Bank, Burlingame
Travis Cole	**James Davis**
Premier One, Topeka	Cornerstone Advisors Inc, Topeka
Jason Drohman	**T.J. Haverkamp**
Western State Bank, Garden City	First Heritage Bank, Seneca
Jonny Hulse	**Alan Koehler**
CalTech	Integris, Olathe	GNBank, N.A., Girard
Dustin McClure	**Jesse Nienke**
Union State Bank, Uniontown	Legacy Bank, Wichita
Amanda Valburg	
Farmers State Bank, Westmoreland	

2023-2024 KBA Officers

Mark Schifferdecker	**D. Gene Dikeman, II**
Chairman, GNBank, N.A., Girard	Chairman-Elect, Bank of the Plains, Hutchinson
Julie Hower	**Mike Ewy**
Vice Chairman, Farmers & Drovers Bank, Council Grove	Past Chairman, Community State Bank, Coffeyville

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Nino Anello
Resilience Cyber
Insurance Solutions

James Davis
Cornerstone
Advisors

Dave DeFazio
StrategyCorps

Brandon Gettert
Curated Cyber
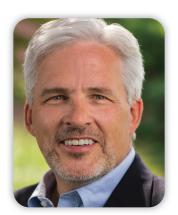
Chad Knutson
SBS
CyberSecurity

Kevin Nincehelser
Premier One

Cal Roberson
Integris

Travis Wong
Resilience Cyber
Insurance Solutions

Morgan Wright
SentinelOne

2024 BANK TECHNOLOGY & OPERATIONS CONFERENCE

PREMIER

BlueCross BlueShield **Kansas**

KANSAS BANKERS ASSOCIATION — **KBA Insurance, Inc.** A SUBSIDIARY of KBA

PLATINUM

Integris.

GOLD

dci.

SBS CyberSecurity

RESULTS TECHNOLOGY

SHAZAM

SILVER

Schools of Banking

BRONZE

CURATED CYBER A CISOaaS FIRM

DBE Data Business Equipment, Inc.

[intact] INSURANCE **financial services**

Premier One

KbT **Kansas Bankers** TECHNOLOGIES

NETWORKS**PLUS**

THANK YOU!

2024 Bank Technology & Operations Conference

February 12-13, 2024 -
400 W. Waterman - (316) 293-1234
Wichita, KS 67202

KANSAS BANKERS ASSOCIATION

	Early bird registrations postmarked on or before January 26, 2024.	**Registrations postmarked after January 26, 2024.**
___ KBA Members	$330	$430
___ Non KBA Members	$660	$860

Registration fee includes instruction, refreshments, meals, and electronic access to material via downloadable app. We understand that circumstances arise requiring cancellation. If you cancel by January 26, 2024, your registration fee will be refunded. Substitutions are allowed with notice. If you have special dietary needs, please contact the KBA office. If you have a disability, and require special accommodations, please contact the KBA office. **No video or audio recording allowed.**

A block of sleeping rooms has been reserved at the Hyatt Regency Wichita for the nights of February 11 and 12 at a room rate of $137. The cutoff for this special rate is January 21, 2024. Reservations may be made online at, https://www.hyatt.com/en-US/group-booking/WICRW/G-BAN7%20 OR you may call the hotel directly at (316) 293-1234 (please mention you are part of **KS Bankers - Technology Conference**).

Registrant Name: _____

Title: _____

Bank or Company: _____

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City, State, Zip: _____

Phone: _____ E-mail: _____

Registrant Name: _____

Title: _____

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Three ways to register:
1.   Complete and mail registration form with payment.
2.   Fax registration form followed by mailing of payment. Please use this form as your invoice.
3.   Register online using a credit card @ www.ksbankers.com