

# Delivers Training Right to Your Doorstep

No one knows your training needs better than you. In today's busy banking environment, it is difficult to provide training for all of your staff in a timely, convenient and affordable format. KBA has developed numerous on-site training programs that can be customized to meet the specific needs of your organization. Many of these may be offered in a webinar format as well. If you don't see what you're looking for, please call and we'll do our best to provide it. Please browse the topics listed below and call Becky Milne at the KBA today to book your training seminars. [bmilne@ksbankers.com](mailto:bmilne@ksbankers.com) or **785-232-3444**.

## **In-House Training Topics**

### Legal/Regulatory Compliance

Bank Bribery Act  
Bank Protection Act  
Bank Secrecy Act  
Bank Security/Fraud/Loss Prevention  
Fair Credit Reporting Act/FACT Act  
Financial Privacy  
FDIC Deposit Insurance  
Fair Lending (Reg B/FHA/CRA/HMDA)  
Equal Credit Opportunity Act - Regulation B  
Fair Housing Act  
Real Estate Settlement Procedures Act - Regulation X  
Truth in Lending Act - Regulation Z  
Flood Disaster Protection Act  
Interagency Appraisal Rules  
Truth in Savings Act - Regulation DD  
Electronic Funds Savings Act - Regulation E  
Expedited Funds Availability Act - Regulation CC

### Banking Skills

Building and Retaining Customer Relations  
Essential Frontline Issues  
Human Resources  
IRA Training  
Supervisory Skills Training

### KBA Seminars

Legal Update  
Lending Fundamentals (State and Federal)  
Deposit Compliance  
Account Documentation

### Instructors

We utilize a number of instructors, including KBA's Terri Thomas and other members of our legal staff, to conduct in-bank training. The presenter selected is dependent on the topic and timing of the training. Please contact KBA for pricing and speaker information.



**Terri D. Thomas**  
EVP & COO,  
Legal Department/KBCS Director