



Loan Client Service Associate Kansas Farm Bureau | Manhattan, KS

Schedule: Full-Time

Reports to: VP, Loan Operations

Join our team at KS StateBank!

For over 50 years, KS StateBank has balanced home-town banking values with a respected nation-wide presence. Across all departments, our employees are focused on creating positive experiences for our clients by providing incomparable knowledge, outstanding solutions, and exemplary customer service. Our focus isn't just on our clients; at KS StateBank, we also strive to achieve mutual investment in our employees for long-term organizational and personal success.

As a Loan Client Service Associate, you will provide exceptional customer service to our commercial and consumer loan clients by performing a variety of duties which include processing loan payments, payoffs, advances, entering new loans and renewals, escrow processing and general loan maintenance onto our core system. You will also assist with monitoring emails and phone calls from our internal teams as well as external clients on loan related questions and requests.

Essential skills include: efficiently switch between tasks; organizing and prioritizing workflow to meet deadlines; professional communication, especially via phone and email; and the curiosity and drive to find information.

People with the ability to maximize efficiency and productivity, while maintaining high standards of work enjoy working in this department. If you: strive for consistent, quality work; enjoy looking for logical answers; and have the ability to easily adapt to change, this may be the job for you. Training will be provided.

Wages start at \$18 to \$20 per hour based on experience.

Employee benefits include 401k, health, dental and vision insurance and paid time off.

If this position sounds like a good fit for you,
visit ksstate.bank/careers to view the full job description and apply.

We look forward to meeting you!