

Now hiring for a **Director, Retail Banking Strategy**

At Emprise Bank, everything we do is focused on empowering the neighborhoods, businesses, and people in our communities to thrive. We proudly work to provide extraordinary customer service and products to help our customers achieve their goals.

We are currently seeking a Director, Retail Banking Strategy to join our team in Wichita, KS. As the Director, Retail Banking Strategy, you will be responsible for retail banking strategy, leadership, and sales management.

Essential functions of the role:

- Contribute to setting strategy for retail division regarding branch optimization, acquisition, consumer behavior evolution, omni-channel delivery, and other evolving products, services, and delivery models
- Drive engagement in, and knowledge of, all channels in the customer experience, including digital capabilities
- Develop key talent management strategies to improve service quality, overall customer experience, financial results, and employee engagement
- In partnership with retail leadership team, develop strategies to ensure sales targets are achieved through people management, performance reviews, rewards, and recognition programs

Requirements

- College Degree, or level of education that, together with 10 years industry experience, enables the applicant to meet the job requirements
- Banking experience required
- Customer service experience required
- Demonstrated experience in developing strategic initiatives
- Proficiency with larger server based applications and Microsoft office products required
- Successfully pass a credit check

Benefits

In addition to a competitive salary and benefits, Emprise offers professional growth, a rewarding and challenging environment, opportunities to be involved in our communities, and a culture of integrity, passion, and success. We also offer shift differential pay for bilingual candidates!

Find out more details & apply online: emprisebank.com/careers

EOE/AA/ADA/Veteran Employer/Drug Free Workplace

Member FDIC