



Client Care Representative

Westloop | Manhattan, KS

Schedule: Full-Time Monday through Friday,
Saturday rotation

Reports to: Digital Banking Manager

Join our team at KS StateBank!

As a family owned community bank, KS StateBank has been the bank of choice for many in the Manhattan community for over 50 years largely because of our employees. From our Retail team to our Lending teams, we want people who can comfortably interact with clients, no matter how they access our products and services – in person, on the phone, or even online.

We're always on the lookout for people that can embrace the ever-changing world of banking in a dynamic, collaborative, and innovative way. Client Care Representatives are focused on building quality relationships and protecting the financial security of our clients. As a Client Care Representative you will receive and respond to client communications across all markets while helping to resolve questions and issues in a way that best fits the client's needs. This position provides an opportunity to learn what happens at a financial institution, while also providing a path for personal and career growth and development.

We are looking for someone who is comfortable talking with people over the phone and can maintain confidentiality and diplomacy in order to create a positive client experience. Those who enjoy working as a team to make sure that work is completed accurately and efficiently will find themselves in a supportive environment. If you: strive for consistent, quality work; enjoy looking for logical answer; and have the ability to easily accept change, this may be the job for you. Training will be provided.

Employee benefits include 401k, health, dental and vision insurance and paid time off.

If this position sounds like a good fit for you,
visit ksstate.bank/careers to view the full job description and apply.

We look forward to meeting you!