

2020 Account Documentation Seminars

The challenges facing customer contact personnel continue to escalate as new and innovative products are introduced in the marketplace. Too often, personnel are trained on how to open certain types of accounts and what documentation to request, but are not given the whys behind the policies and procedures. This program focuses on the best practices all bank employees should exercise when establishing new accounts.

Pricing for Manual: (OnDemand not Available):

____ Member: **\$235**

____ Non-Member: **\$465**

Includes download of 2020 Account Documentation manual. Please email completed form to Nicole Ortiz at nortiz@ksbankers.com or fax to 785-272-8392.

Topics To Be Covered:

- Jointly-owned accounts
- Payable-on-death accounts
- Business accounts
- Authorized signers and powers of attorney
- Funeral agreement accounts
- Informal association accounts
- Conservator/guardianships
- FDIC Insurance
- Trust accounts
- Children's accounts
- Social Security accounts
- Death of account owners

Program Presenter

TERRI D. THOMAS

Terri Thomas is KBA Executive Vice President and Legal Department Director. Terri has over 40 years' experience in the banking industry and has been a popular instructor for KBA on a variety of compliance and legal issues. You will enjoy Terri's upbeat and relaxed teaching style.



Name: _____

Bank: _____

Address: _____

City, Zip: _____

Email: _____